

The New Mexico Workers' Compensation Administration (WCA) is a regulatory, cabinet level agency of the New Mexico state government. The WCA was created by the state legislature in 1986.

Workers' compensation is a compromise between workers and employers creating a system of insurance that protects workers and employers from some of the losses caused by on-the-job accidents, job-related illnesses and expensive tort litigation.

The WCA is unique in that it is the only organization created to administer the Workers' Compensation Act and Occupational Disease

Disablement Law (the Act) in New Mexico. It is funded by an assessment fee through direct appropriation and not the state's general fund. The WCA is statutorily independent from any other federal or state workers' compensation system and provides the sole remedy for workers' compensation disputes.

The WCA's key services are to educate, regulate and resolve disputes to fulfill the WCA statutory mission to ensure timely benefits to injured workers at a reasonable cost to employers.

WCA's key customers are employers and injured workers. The agency works with its partners, suppliers and stakeholders to accomplish its mission. A natural friction is inherent in the system due to mutually exclusive expectations of customers and other stakeholders. At the same time, all parties have a strong self-interest in making sure the compromise works for the benefit of New Mexico's economic health. The WCA works to ensure fairness and maintain balance within the system.





New Mexico is a great place to live, work and play. Governor Bill Richardson has put in place innovative actions and policies to move the state forward to ensure that New Mexico remains second to none. The Workers' Compensation Administration shares this vision to make New Mexico a better place for workers and employers.

At the Workers' Compensation Administration, a key objective is to educate workers and employers on best practices for on-the-job safety and accident prevention in order to promote workplace safety. But accidents do occur and when they do, a worker should receive medical care and benefits where appropriate without the need for WCA intervention. If intervention is needed the WCA stands ready with a Dispute Resolution process that is dedicated to ensuring workers' compensation disputes are resolved accurately and timely.

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Workers' Compensation Administration**

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Workers' Compensation Administration
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Internet Links

WCA Web site: www.workerscomp.state.nm.us
Rules & Regs: <http://workerscomp.state.nm.us/rules/index.php>
New Mexico State Government:
www.newmexico.gov
NM Legislature:
<http://legis.state.nm.us/lcs>

Vision

**One team, one goal:
A better New Mexico
for
Workers and Employers.**

WCA Culture

Mission

**To assure the quick and
efficient delivery of indemnity
and medical benefits to
injured workers at a
reasonable
cost to employers.**

WCA Core Values

**Respect
Ethics
Service
Professionalism
Excellence
Courtesy
Teamwork**

These values define the agency's culture and its focus on customer service, a positive workplace environment, open management style and ongoing community involvement. The vision has both an internal, the WCA team as an organization, and external focus that incorporates the WCA working with customers and other stakeholders. The internal builds with the external focus to provide balance in the system through responsive and effective administration to make New Mexico a better place to live. The goals or "pillars" support the overarching objective of creating a Better Workplace for New Mexicans.

Goals of the WCA

PROMOTE SAFETY IN THE WORKPLACE

ENSURE COMPLIANCE WITH THE
WORKERS' COMPENSATION ACT

RESOLVE WORKERS' COMPENSATION
DISPUTES ACCURATELY AND TIMELY

ENSURE BALANCE IS MAINTAINED IN
THE WORKERS' COMPENSATION SYSTEM

New Mexico Workers' Compensation Administration Organization

