

**New Mexico  
Workers' Compensation Administration  
2410 Centre Ave. SE  
Albuquerque, New Mexico 87106  
1-866-WORKOMP / 1-866-967- 5667**





The New Mexico Workers' Compensation Administration (WCA) is fully engaged to achieve its primary goal: a better workplace for New Mexicans through responsive and effective services. The WCA was created to assure the timely delivery of benefits to injured workers at a reasonable cost to employers. Workers' compensation is a system of insurance that protects workers and employers from some of the losses caused by on-the-job accidents and job-related illnesses.

At the Workers' Compensation Administration, a key objective is to educate workers

and employers on best practices for on-the-job safety and accident prevention in order to promote workplace safety. Accident prevention is the key to protecting employees, an employer's most valuable asset. But accidents do happen and should a disabling injury occur a worker should receive medical care and benefits promptly and correctly. If intervention is needed the WCA stands ready with a Dispute Resolution process that is dedicated to ensuring workers' compensation disputes are resolved accurately and timely.

#### **Internet Links**

**WCA Web site: [www.workerscomp.state.nm.us](http://www.workerscomp.state.nm.us)**

**Rules & Regs: <http://workerscomp.state.nm.us/rules/index.php>**

**New Mexico State Government: [www.newmexico.gov](http://www.newmexico.gov)**

**NM Legislature: <http://legis.state.nm.us/lcs>**



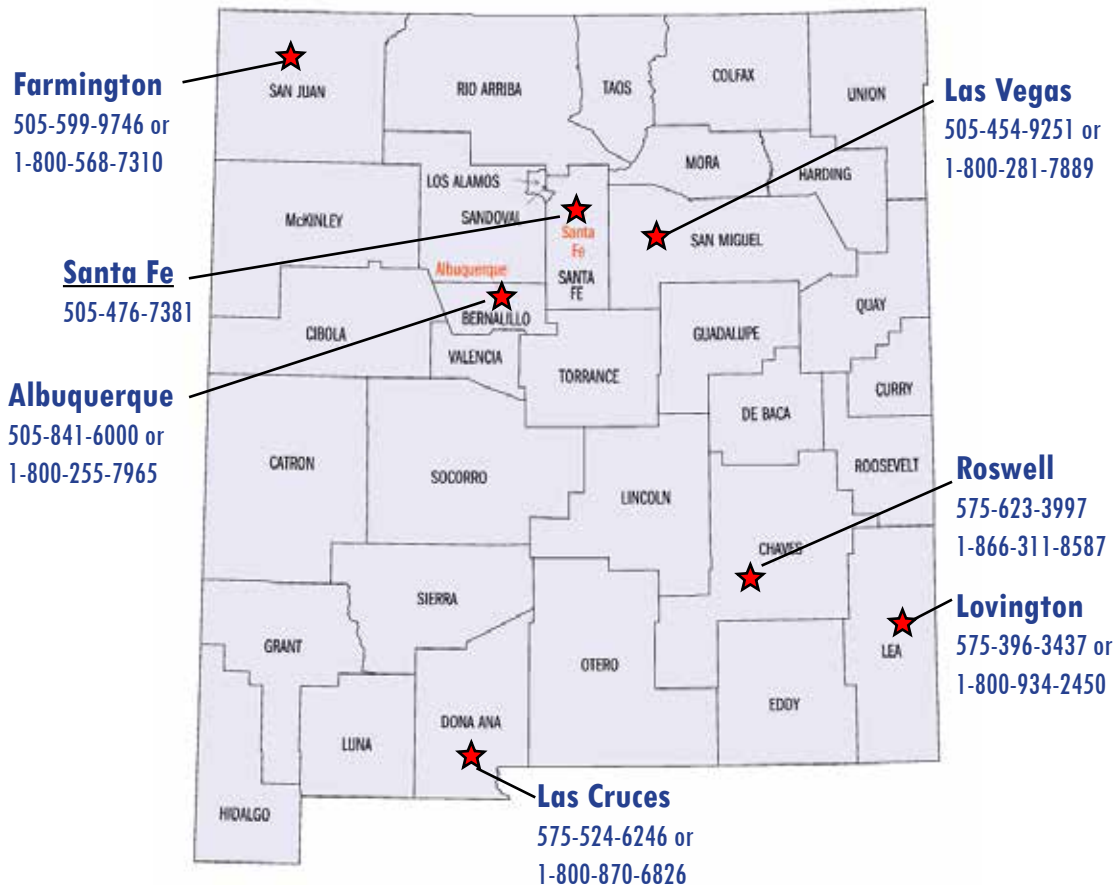
The WCA maintains balance in the workers' compensation system to assure the timely delivery of benefits to injured workers at a reasonable cost to employers.

Most employers are required by law to have workers' compensation coverage through a New Mexico insurance policy or a New Mexico certified self-insurance program.

New Mexico is a private insurance state. Coverage is purchased from private insurance carriers or authorized self-insurance agents. A business may self insure with the approval of the WCA.

### The WCA Offices

The main office is in Albuquerque, with six field offices located throughout the state.



### The Advisory Council on Workers' Compensation and Occupational Disease Disablement.

The Advisory Council is a statutory body created by the Workers' Compensation Law of New Mexico, whose members are appointed by the Governor to represent workers and employers.

The mission of the Advisory Council on Workers' Compensation and Occupational Disease Disablement is:

- ◆ to monitor the performance of the workers' compensation and occupational disease disablement system; and
- ◆ to make recommendations to the Governor, Legislature, regulatory agencies and participating industries, related to the adoption of rules and legislation and the method and form of statistical data collections; in order to assure the quick and efficient delivery of indemnity and medical benefits to injured and disabled workers at a reasonable cost to employers.

A part of the major legislative reform of the workers' compensation system in 1990 was to create the Advisory Council to review potential amendments to the Act. The Council listens to all parties, obtains available data, attempt to determine the cost and benefit that may occur by any amendment. The Council attempts to obtain a consensus from business and labor, and any other effected parties, on any change to the Act before making any recommendation to the Governor and Legislature.

**T**hese values define the agency's culture and its focus on customer service, a positive workplace environment, open management style and ongoing community involvement. The vision has both an internal, the WCA team as an organization, and external focus that incorporates the WCA working with customers and other stakeholders. The internal builds with the external focus to provide balance in the system through responsive and effective administration to make New Mexico a better place to live. The goals support the overarching objective of creating a Better Workplace for New Mexicans.

**T**he Mission of the New Mexico Workers' Compensation Administration is to assure the quick and efficient delivery of medical and indemnity benefits to injured workers at a reasonable cost to employers.

**O**ur goals are to:

Promote safety in the workplace.

Ensure compliance with the Workers' Compensation Act.

Resolve workers' compensation disputes accurately and timely.

Ensure balance is maintained in the workers' compensation system.

## **VISION:**

**ONE TEAM. ONE GOAL.  
A BETTER NEW MEXICO FOR  
WORKERS AND EMPLOYERS.**

## **CORE VALUES:**

**RESPECT  
ETHICS  
SERVICE  
PROFESSIONALISM  
EXCELLENCE  
COURTESY  
TEAMWORK**

# New Mexico Workers' Compensation Administration Organization

