

The Roger L. Williams National Regulators College

Presented by

**The Southern Association of Workers' Compensation Administrators
and The Self-Insurance Guaranty Funds of America**

**Sponsored By WCI
2018 Course Curriculum**

**SEPARATE REGISTRATION IS REQUIRED ...REGISTER AT: WWW.SAWCA.COM
OPEN ONLY TO STATE REGULATORS, OFFICIALS AND LEGISLATORS**

COLLEGE DEANS:

**HONORABLE DENEISE LOTT
SR. ALJ MISSISSIPPI WCC**

**HONORABLE KARL AUMANN
CHAIR, MARYLAND WCC**

MONDAY AUGUST 20

HALL OF CITIES – NEW YORK & NEW ORLEANS

8:00AM – 9:00AM

CONTINENTAL BREAKFAST

SESSION 1:

**“WORKERS’ COMP 101: A BRIEF HISTORY & OVERVIEW...TRANSFERRING THE LEGACY”
9:00AM – 9:15AM**

HON. DENEISE LOTT, SR. ALJ, MISSISSIPPI WCC

HON. KARL AUMANN, CHAIR, MARYLAND WCC

Introductions / overview of topics to be covered and issues discussed during the 2-day college beginning with a brief history of the origins of state workers' compensation programs and its relevance to today's systems.

SESSION 2:

9:15AM – 10:15AM

“INSURANCE CONTRACTS & THEIR CONSEQUENCES”

... WHAT DOES THE POLICY REALLY SAY

PRESENTERS: SUSAN SCHULTE, DOL FOCUS LEAD, NCCI

TOM GLASSON, STATE RELATIONS OFFICER, AIG

Susan Schulte and Tom Glasson focus on insurance contracts cutting through the layers of “insurance speak” to reveal the meaning and consequences of the policies that govern workers' compensation throughout the nation including all-state & if-any endorsements, PEOs, captives, fronting, split coverage, large & small deductibles, specific excess & reinsurance, restrictive endorsements and much more.

10:15AM – 10:30AM

MORNING REFRESHMENT BREAK

SESSION 3:

10:30AM – 11:30AM

“SELF INSURED GUARANTY FUNDS & BANKRUPTCIES”

BRIAN GEE, FLORIDA, SELF-INSURERS GUARANTY ASSOC.

JACK REALE, GEORGIA SELF-INSURERS GUARANTY TRUST

MODERATOR: GARY DAVIS, KY COAL EMPLOYERS SELF INSURANCE GUARANTY FUND

CHARLES HOUGH, ALABAMA WORKERS’ COMPENSATION SELF-INSURER’S GUARANTY ASSOC.

STEVEN JONES, DIRECTOR, INSURANCE COMPLIANCE & REPORTING, MARYLAND WCC

The officers of the Self-Insurance Guaranty Funds of America are joined by Maryland’s Steven Jones to discuss the challenges, responsibilities, and issues of administering individual self-insured guaranty funds. Topics discussed include reserving, security/amount, specific & aggregate insurance, employer and carrier defaults, distinctions between self-insured guaranty funds and the voluntary market property & casualty insurance guaranty associations, and the growing intrusion by Federal Bankruptcy Courts when defaults occur.

11:30AM – 12:30PM**LUNCH PROVIDED FOR ALL “STUDENTS” & “FACULTY”****SESSION 4:**

12:30PM – 1:50PM

“PLANNING FOR THE FUTURE SURVIVAL OF YOUR AGENCY”

MODERATOR: HON. SCOTT BECK, CHAIR, SOUTH CAROLINA WCC

MARK FORMBY, CHAIRMAN, MISSISSIPPI WCC

HON. DWIGHT LOVAN, FORMER COMMISSIONER OF KENTUCKY DWC

As “Baby Boomers” reach retirement age a number of key personnel will be leaving state agencies taking with them the historical and institutional knowledge that has been acquired through careers spanning more than 40 years. Couple this monumental exodus of personnel with the technological changes that are occurring ...also at a pace never before experienced...that require an agency to “keep up”...and then add-in financial concerns if not a diminishing budget and you have a situation that begs for creative yet thoughtful responses. Scott Beck, Mark Formby, and Dwight Lovan...together possessing over 100 years of experience discuss these issues and share their insight gained as judges, administrative regulators, and state legislators.

SESSION 5:

2:00PM – 4:30PM

“8TH ANNUAL NATIONAL REGULATORS ROUNDTABLE”

MODERATOR: HONORABLE MELODIE L. BELCHER

CRYSTAL BALLROOM G1

ADMINISTRATIVE LAW JUDGE, GEORGIA STATE BOARD OF WC

The National Regulators Roundtable brings together regulators from throughout the nation to discuss challenges concerns and issues facing individual jurisdictions in the oversight of the constantly evolving workers’ compensation industry. Issues encountered by one state may have already been successfully resolved by another. An emerging problem or concern in one jurisdiction may be an omen for developments in another, as workers’ compensation trends know no boundaries. The National Regulators Roundtable is a forum where regulators share lessons learned and seek timely answers.

5:00PM – 6:00PM**SAWCA & NAWCJ RECEPTION****GRAND BALLROOMS 1 & 2****CONVENTION LEVEL**

All Faculty and Students are invited to attend the perfect closure for the first full day of the College. Mingle and unwind with old friends and new acquaintances.

TUESDAY AUGUST 21
8:00AM – 9:00AM

HALL OF CITIES – NEW YORK & NEW ORLEANS
CONTINENTAL BREAKFAST

SESSION 6: “PLANNING FOR CATASTROPHIC EVENTS – EMERGENCY PREPAREDNESS”
9:00AM – 10:00AM ALFRED FABER, DIR. /DIV. HEAD ISO WORKERS’ COMPENSATION SOLUTIONS
ELIZABETH BAILEY, VP, WORKERS COMPENSATION & SAFETY, WAFFLE HOUSE
TOM GLASSON, STATE RELATIONS OFFICER, AIG
RYAN BRANNAN, COMMISSIONER, TEXAS DIVISION OF WORKERS’ COMPENSATION

Hurricanes, tornados, 100 year floods, ice storms, mud slides, forest fires and “bomb cyclones”... by whatever name you use... “natural catastrophe” is really what we are talking about. How you respond...how you have prepared to respond...will determine how successful your company ...your agency...will be able to meet the needs of your stakeholders. Alfred Faber will lead a panel...who unfortunately have gained knowledge and understanding through first hand experience...in a discussion of what works...what doesn’t...and how to get started. Remember...it is never too early...but it can often be too late.

10:00AM – 10:15AM

MORNING REFRESHMENT BREAK

SESSION 7: “TOP MEDICAL ISSUES IMPACTING STATE SYSTEMS”
10:15AM – 11:15AM PAUL TAURIELLO, DIRECTOR, COLORADO DIVISION OF WC
DR. JEFFREY HAZLEWOOD, PAIN MEDICINE SPECIALIST, TN

It seems that the rest of the healthcare industry has finally admitted what workers’ compensation medical professionals have known for years...opioids are not the miracle cure for everything that hurts...and the practices of the last 20 years have led to a crisis that impacts all segments of our society. But while the war on drugs rages on there are other issues that are also impacting the state workers’ compensation systems ...and while it is popular to have a top 10 list...Paul Tauriello and Dr. Jeffrey Hazelwood will select their top 4 or 5 most serious medical issues for an in-the-weeds discussion that will lead to positive results.

SESSION 8: “MEDICAL FEE SCHEDULES”
11:15AM – 12:15PM GREG GILBERT, SENIOR VP,
CHIEF REIMBURSEMENT & GOVERNMENTAL RELATIONS OFFICER
RYAN BRANNAN, COMMISSIONER
TEXAS DIVISION OF WORKERS’ COMPENSATION

Although the use of Medical Fee Schedules throughout the nation is widespread with only a handful of states not utilizing this type of tool to curb medical expenses, the details associated with these schedules...what they cover...how much they pay...how often are they updated...is there a “best basis” to which they should be indexed...raise questions as diverse as the nation itself. So while the first bridge to cross for a state was/is whether or not to implement a fee schedule as a tool to rein in the growing cost of medical bills...other questions exist for those who have had them in place for many years. Has the effort to curb costs resulted in reduced access for injured workers to a quality of care equal to that had the injury occurred in the general healthcare arena? Greg Gilbert and Ryan Brannan lead a discussion on all aspects of medical fee schedules.

12:15PM – 1:15PM

LUNCH PROVIDED FOR ALL “STUDENTS” & “FACULTY”

SESSION 9:

1:15PM – 2:15PM

“FRAUD & UNINSURED EMPLOYERS”

ANDREW SABOLIC, ASST. DIRECTOR / FLORIDA WCC
STAN BEXLEY, DIVISION DIRECTOR, GEORGIA STATE BOARD OF WC
TEXAS MUTUAL

An employee “exaggerates” the severity of an injury...a business operates bare...an approved self-insured employer intentionally files false/incomplete reports minimizing its ultimate liability...and the loser is...all of us. We are all familiar with the cases of employee fraud...but fraud is just as likely to exist with the employer and/or the numerous companies providing services for the employer. It is an economic reality that some employers will maximize their profits by failing to adhere to the rules and regulations governing their operations. In a small number of cases this failure may be unintentional...just a simple mistake. But in other situations it can represent an intentional disregard for the legal responsibilities associated with operating a business and employing workers. Operating a business without workers’ compensation coverage places the employees at risk and creates an uneven playing field that benefits the non-compliant employer. Regulating and monitoring businesses to ensure appropriate and adequate coverage is an enforcement responsibility of the state that can manifest itself in a number of ways...from simple fines to an immediate closure of the business. Andrew Sabolic and Stan Bexley will lead a discussion on the various issues associated with fraud and uninsured employers.

2:15PM – 2:30PM

AFTERNOON REFRESHMENT BREAK

SESSION 10:

2:30PM – 3:30PM

“EDI – SUMMARY & UPDATE”

RYAN DUKE, EDI QA ASSISTANT MANAGER, VIRGINIA WCC

EDI...Electronic Data Interchange...Ryan Duke will share a brief history of EDI along with a summary and update on where EDI is in 2018. Topics discussed will include FROI, SROI, data elements and their importance, staying current with supported versions, transitioning to a more current release, the importance of adequate testing before implementing, communicating with your stakeholders, and a preview of the pending release of IAIABC Release 3.1 in the fall of 2018.

SESSION 11:

3:30PM – 4:00PM

“DEVELOPING TOOLS, RESOURCES, & NETWORKS”

HON. DENEISE LOTT, SR. ALJ, MISSISSIPPI WCC
HON. KARL AUMANN, CHAIR, MARYLAND WCC

This final session will provide an overview of the various national and regional associations that exist to support the workers’ compensation industry and resources that can provide information. We conclude the college with an open discussion focusing on those topics covered over the past two days as well as issues that may have surfaced during discussions thereof.